

GatherNext

Privacy & Terms of GatherNext

Introduction

Individual entrepreneurship KONSTANTINOS KATSANTONIS, hereinafter called GATHERNEXT as the distinctive title, is incorporated and operating under Greek Law, with registered office in Aigeira Achaïas, Palea Ethniki Odos Korinthou-Patron 49, Postal Code 25010, VAT Number: EL 110011873/ Tax Office Aigio Achaïas, operating as a provider of IT services. You can contact GATHERNEXT at info@gathernext.com.

Acceptance

The following terms and conditions (the “Terms”) govern all use of our websites (www.gathernext.com , www.gathernext.gr , www.gathernext.eu) (the “Site”). The Site, the services available through the Site (hereinafter referred to as “Service”) and our software platforms and applications (collectively our “Applications” or “Software”) are owned and operated by GATHERNEXT. By using any part of the Service, you agree to all the Terms and Conditions and the Privacy Policy contained herein. To use the Services the user must be of age.

Modifications

GATHERNEXT can modify the Terms without prior notice and you are responsible to check these Terms for any changes. If you continue to use the Service, this constitutes that you accept these changes. The Terms are published at <https://www.gathernext.com>.

Service Use - Service Termination

You may not use the Service for any illegal or unauthorized purpose. You should provide true and current information about yourself when you are registering at the Site or to GATHERNEXT’s Services. GATHERNEXT has the right to suspend your account or terminate the service at any time without notice when you use the service inappropriately.

Content

You warrant that you have all the rights to use the content you submit to the Service and that you do not violate the rights of any third party. Your content should comply with all applicable laws and regulations. GATHERNEXT reserves the right to remove any of your content from the Site or Services.

Who is who?

When we use the terms “Customer”, “Consumer”, “Visitor” and “User” we mean the following:

Customers

Customers are individuals that are employees or/and associates of GATHERNEXT’s direct customers (for example event planners, event organizers, conference organizers, travel buyers and meeting space providers), including customer personnel that are assigned a Login ID and are

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authorized to access and use our Applications pursuant to an active GATHERNEXT agreement, or under a temporary evaluation license, if available. Additionally, Customers include individuals who self-register to access our Applications. Customers can use the Service to provide information for the event they organize and collect registration fees by users who want to attend the event. Online payments are transacted through third party online payment service providers.

Consumers

Consumers are individuals that interact with our Customers through our Applications. These include our Customers' current and prospective clients, members, attendees, sponsors, exhibitors, marketing partners, hotel guests or other business contacts. For example, Consumers include individuals that register for an event organized by a Customer or complete an online survey.

Visitors

Individuals that interact with our Sites (for instance, to read about GATHERNEXT products and services or sign up for an online demo), as well as those who attend GATHERNEXT marketing events and whom we meet at a tradeshow or learn about through a referral from third parties or other external sources.

Users:

Users: Customers, Consumers, Visitors.

Security, Data Protection & Privacy Policy

Our Privacy Policy to, among other things, reflects compliance with our obligations under the European Union (EU) General Data Protection Regulation (GDPR).

GATHERNEXT ("GATHERNEXT" or "We", "us", "our"), respects your privacy and we are committed to protecting your privacy through our compliance with this policy. We consider as priority the safety and protection of your personal data, irrespectively of the capacity with which you communicate or cooperate with us, for example as potential or current Customers, Consumers, Visitors or cooperating third parties.

Your personal data includes any information that may lead, directly or combined with other information, to your identification or tracing as a natural person in accordance with the provisions of the General Data Protection Regulation (GDPR 2016/679), the applicable Greek laws and the decisions of the Hellenic Data Protection Authority (HDPa).

Please read this Security, Data Protection & Privacy Policy of GATHERNEXT. By using our Site and by signing a relevant consent form, whenever this is required, you unreservedly accept the practices described in this policy, whose terms will govern our contractual relationship and form part of the terms of use regarding each and every one of our services.

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If you do not agree with our policies and practices, you may choose not to use our Applications and Services.

Object

This policy describes our practices in connection with information that we collect through our software platforms and applications as well as GATHERNEXT's privacy practices in relation to the use of GATHERNEXT's Sites (www.gathernext.com and other GATHERNEXT Sites that link to this policy) and external marketing activities.

This policy also describes your data protection rights, including a right to object to some of GATHERNEXT's processing. The Policy does not apply to information collected by any third party, including through any third-party application or content (including advertising) that links to or is accessible by our Applications or Sites.

This Policy aims to inform you on the terms of collection, process and transfer of your personal data that we may collect as Data Controllers or Data Processors.

This policy applies to the Users that interact with GATHERNEXT: Customers, Consumers and Visitors.

GATHERNEXT as a data controller and a data processor

EU data protection law makes a distinction between organizations that process Personal Data for their own purposes (known as "data controllers") and organizations that process personal data on behalf of other organizations (known as "data processors"). If you have a question or complaint about how your Personal Data is handled, these should always be directed to the relevant data controller since they are the ones with primary responsibility for your Personal Data.

GATHERNEXT may act as either a data controller or a data processor in respect of your Personal Data, depending on the circumstances.

For example, if you create an account with us to organize your events as a Customer, GATHERNEXT will be a data controller in respect of the Personal Data that you provide as part of your account.

However, if you register for an event as a Consumer (Attendee), we will process your Personal Data to help you administer that event on behalf of the Customer (for example, sending confirmation, promotional and feedback e-mails, etc.) and to help the Customer target, and understand the success of their event and event planning (for example, providing event reports, using analytics to gain insights into the effectiveness of various sales channels, etc.). Under these circumstances, GATHERNEXT merely provides the "tools" for Customers; GATHERNEXT does not decide which personal Data to request on registration forms, nor are we responsible for the continued accuracy any Personal Data provided. Any questions that you may have relating to your Personal Data and your rights under data protection law should therefore be directed to the Customer as the data controller, not to GATHERNEXT.

Access to the Site for the execution of a contract and receipt of the services or/and the products displayed will require that users provide GATHERNEXT with those details (e.g. name, e-mail

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address, postal address, mobile phone number, etc.) that are necessary for the successful and secure delivery and receipt of the requested products/services. By entering the required data for the execution of each transaction, users provide their explicit consent (opt-in) for the collection, use and process of their personal data regarding the above purpose, in accordance with article 6, par. 1 of the General Data Protection Regulation (GDPR 2016/679), L. 2472/1997 and the applicable Greek legislation, as in force from time to time.

What types of personal data do our Customers collect?

Our Applications are flexible and allow our Customers to collect a variety of personal data from and about their Consumers, including name, organization, title, postal address, e-mail address, telephone number, fax number, social media account ID and other information including but not limited to dietary preferences, interests, opinions, activities, age, gender, education and occupation.

How do our Customers collect personal data?

- When Consumers voluntarily and explicitly enter personal data into our Applications.
- When our Customers enter Consumers into our Applications, when permitted, including by having a legitimate business interest or obtaining explicit consent from a Consumer.
- Automatically, as Consumers interact with our Applications, using commonly used information gathering technologies such as cookies.

How do our Customers use personal data?

If a Consumer chooses to use our Applications to conduct business with a Customer (for example: register for or check into an event, respond to an online survey, or send or respond to a Request for Proposal (“RFP”)), any information provided in connection with that interaction will be transferred to, and under the control of, the Customer.

Customers will also have access to information (including personal data and Application usage data) related to how Consumers interact with the Applications they use. In this instance, the Customers act as data controllers towards the Consumer, under the European Economic Area (“EEA”) data protection laws. Therefore, GATHERNEXT cannot and does not take responsibility for the privacy practices of Customers.

The information practices of our Customers are governed by their privacy policies. We encourage Consumers to review the Customers’ privacy policies to understand their practices and procedures.

Hyperlinks to Sites of third parties

GATHERNEXT’s Sites may contain hyperlinks that lead to other Sites of third, independent parties, as indicatively events producers, Customers, payment providers etc. which are being operated and maintained exclusively by them, and which we do not control, as previously stated.

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We carry no liability for the content, the actions or the policies of such Sites. Please read carefully the corresponding personal data protection policies in the Sites you visit, as they may have important differences from ours.

Information We Collect

GATHERNEXT's use of personal information collected through our Applications shall be limited to the purpose of providing the service for which our Customers have engaged GATHERNEXT.

GATHERNEXT collects your personal data in the following cases:

- When you fill out an application-form in our Site to get a product/service and to check your age to identify whether you may lawfully contract with us or the consent/signature of your parents/guardians is required.
- Upon your willful subscription to hard-copied or electronic lists so that you receive informative material or other marketing material in the form of prospectuses, electronically or by SMS or so that you renew your preferences or upon your participation in competitions, questionnaires and surveys.
- Upon your communication with our offices by the recording of yours' calls content and each communication with our call center, concerning your comments and preferences for purchases, the products/services you have searched for or your comments.
- Upon your visit and browsing in our Sites, where we collect using the appropriate means of data collection (e.g. cookies) information from your terminal device, such as IP address, operation system that you use, the type and version of your browser etc.
- Upon the submission to us of documents, judicial documents, orders, reports, confiscation documents, judicial orders etc. by third parties such as supervisory, prosecution, judicial, tax authorities, banking organizations, payment institutions, credit card institutions, companies that provide information on your creditworthiness for your protection against fraud or money laundering or combat against financial and electronic crime.

Gathering of non-Personally-Identifying Information (Non Personal Data)

Like most Site operators, GATHERNEXT may collect non-personally-identifying information of the sort that web browsers and servers typically make available, such as the browser type, language preference, referring site, and the date and time of each visitor request. GATHERNEXT's purpose in collecting non-personally identifying information is to better understand how GATHERNEXT's users use its Services.

Cookies. A cookie is a string of information that a Site stores on a visitor's computer, and that the visitor's browser provides to the Site each time the visitor returns. The usage of cookies allows GATHERNEXT to identify and track Visitors and the Site access preferences. GATHERNEXT visitors who do not wish to have cookies placed on their computers should set their browsers to refuse cookies before using GATHERNEXT's Sites, with the drawback that certain features of GATHERNEXT's Sites may not function properly without the aid of cookies.

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Gathering of Personally-Identifying Information (Personal Data)

We ask Customers, who sign up for the Service, to provide their personal data, including name, surname, and an e-mail address (username). Depending on the type of events they organize (free or paid events) and their use of the Service, we might also ask them to provide more information including as necessary their phone number, address, contact e-mail address, Tax Identification Number, billing address, occupation, bank account number, PayPal account, Stripe account.

Those who register for an event are asked to provide their name, surname, e-mail address. They might be also asked to provide additional personally identifying information including, without limitation, their address, phone number, occupation. If a Consumer (e.g. Attendee) voluntarily provides that information, it will be available to us. In addition, such information will be delivered to the Customer of the applicable event.

We do not ask for credit or debit card information and we do not process or store such information. Payment codes, order codes, passwords etc. are strictly personal and the User is exclusively responsible to protect them from being disclosed, copied, challenged and communicated to third parties. For paid events that Customer has enabled payment via credit card, debit cards, PayPal or Stripe, Consumers are redirected for the payment to a secure page of a Bank, PayPal or Stripe. In each case, GATHERNEXT may collect such information only insofar as is necessary or appropriate to fulfill the purpose of the User's interaction with the Services. GATHERNEXT does not disclose personally-identifying information other than as described. And Users can always refuse to supply personally-identifying information, with the caveat that it may prevent them from engaging in certain Service-related activities.

Does GATHERNEXT use personal data collected by our Customers?

We don't use personal data of Consumers for any purpose other than to provide services that our Customers have contracted us to provide through our Applications, as noted below, or as required by law.

GATHERNEXT will use your information for the following lawful processing purposes, namely:

- For the completion of your requests, purchases and orders.
- To answer on your applications and questions, indicatively for the provision of information on reservations, purchases, tickets, as well as information and answers to your suggestions regarding product and services improvements.
- To announce you the results of surveys, lots and competitions into which you may have participated.
- For Site traffic analysis and the improvement of your experience and to provide you with information related to products, services, special offers and promotional activities.
- For internal operations and analysis, such as internal management, prevention of fraud, use by information technology management, invoicing, accounting, billing and auditing systems.
- To deliver to a third party in the event of a merger, divestiture, restructuring, recapitalization, reorganization, dissolution or other sale or transfer of some or all GATHERNEXT's assets, whether as a continuing operating business or as part of

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bankruptcy, liquidation or similar proceeding, in which personal data held by GATHERNEXT about our Customers and Consumers is among the assets transferred.

- As we believe to be necessary or appropriate: (a) under applicable law, including laws outside your country of residence; (b) to respond to requests from public and government authorities, including public and government authorities outside your country of residence; and (c) to protect against or identify fraudulent transactions.

If GATHERNEXT is involved in a merger, acquisition or asset sale, we will continue to ensure the confidentiality of any personal information and give affected users notice before personal information is transferred or becomes subject to a different privacy policy.

Briefly we may use the Personal Data as follows:

- **Services delivery.** To be able to provide the Services.
- **Support.** To manage your account and provide you with customer service.
- **Marketing.** To contact you in the future, with your consent, about events, products or services that may be of interest to you. Products and services can be either ours, of our affiliated companies or other third parties.
- **Customer e-mails.** Customers can also contact Consumers by e-mail.
- **Analysis.** To perform research and analyze your use of, or interest in, events, products, services or content.
- **Personalization.** To help us develop and display content tailored to your interests.
- **Internal business purposes.** To manage our business, to enforce our terms and conditions.
- **Other functions.** To perform other functions, which we will describe to you at the time we collect the information.

GATHERNEXT processes information on servers in Ireland, Europe. We may process your personal information on a server located outside the country where you live.

Information we share

We do not share personal data information with companies, organizations and individuals outside of GATHERNEXT unless one of the following circumstances apply:

- With your consent. We will share personal information with companies, organizations or individuals outside of GATHERNEXT when we have your consent to do so and only to the extent it is necessary for the completion of your order and to fulfil requests associated with our services. We require opt-in consent for the sharing of any personal information.
- With Customer (e.g. event Organizer) when a Consumer (e.g. Attendee) registers to an event, information we collect is shared with the applicable Customer as we operate as intermediaries between Customer and Consumer. Customer can determine whether certain participant data are displayed on a publicly accessible Attendee list. As a Consumer, you are able to remove your details from Attendee list by contacting the corresponding Customer or GATHERNEXT with regard to this matter. We advise you to carefully read the personal data protection practices of any third-party Providers/Customers, whose products/services you buy/obtain via our Sites. In addition, such third

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parties/Customers may contact you, if necessary, to receive additional information about a potential service, payment or reservation you obtained.

- For external processing. We may provide personal information to our affiliates or other trusted businesses or persons to process it for us, based on our instructions and in compliance with our Privacy Policy and any other appropriate confidentiality and security measures applicable data protection laws. We may need to transfer your data in other countries, including countries that are basically inside and only exceptionally outside the European Economic Area (EEA) based on adequacy decisions by the EU, binding corporate rules, standardized contracts and approved codes of conduct.
- For legal reasons. We will share personal information with other parties for legal reasons if we have a good-faith belief that access, use, preservation or disclosure of the information is reasonably necessary to:
 - meet any applicable law, regulation, legal process or enforceable governmental request.
 - enforce applicable Terms of Service, including investigation of potential violations.
 - detect, prevent, or otherwise address fraud, security or technical issues.
 - protect against harm to the rights, property or safety of GATHERNEXT, our users or the public as required or permitted by law.

We may transfer or reveal your personal data to official, national or foreign, state and supervisory bodies (e.g. police, Bank of Greece, international tax authorities etc.) when we are asked to comply with the law and to prevent any unlawful actions (e.g. fraud, money laundering etc.) to our or our customers' detriment.

We may share aggregated, non-personally identifiable information publicly and with our partners. For example, we may share information publicly to show trends about the general use of our services.

How long does GATHERNEXT store personal data collected by our Customers?

We retain Customers Personal Data for as long as necessary to provide them with our Services or for other important purposes, such as complying with legal obligations (financial, banking, tax etc.), resolving disputes, and enforcing our agreements.

We retain Consumers Personal Data for as long as necessary to provide them with our Services and typically we keep them for up to three months after the termination of the provided service, unless there is a contract with the customer on different terms.

How do you access, correct or delete your information?

Customers and Consumers have the right in respect of Personal Data that we hold about them, including the right to request a copy of the Personal Data, request that we rectify, restrict or delete their Personal Data, object to profiling and unsubscribe from marketing communications. For the most part, they can exercise these rights by logging in their Account page or changing the "cookie settings" in their browser. If they can't find what they're looking for they can contact us and we will process any request within 30 days. There may be circumstances where we are not

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legally required to comply with your request because of the laws in your jurisdiction or because of exemptions provided for in data protection legislation.

GATHERNEXT processes Consumers data under the direction of our Customers and has no direct control or ownership of the personal data we process. Customers are responsible for complying with any regulations or laws requiring notice, disclosure or obtaining consent prior to transferring the data to GATHERNEXT for processing purposes. Any Consumer that seeks to access, correct or delete data, should direct their query to the Customer. A Customer is able to change, modify, delete Consumers' participation directly, but if not, then the Customer may request by GATHERNEXT to remove the personal data of a Consumer to comply with data protection regulations, GATHERNEXT will process this request within 30 days. If they so wish, users may request at any time information about their personal data kept by GATHERNEXT, their recipients, the purpose of keeping and processing them, and their modification, correction or deletion, by sending a relevant e-mail to dpo@gathernext.com from the e-mail address declared upon registration, attaching a copy of their ID card. The user may withdraw the provided consent by sending an e-mail to dpo@gathernext.com; such e-mail must be sent by the same e-mail address declared by the user upon registration, stating "I Do Not Wish to Receive Information". Alternatively, the user may select the option "Delete from Recipient List" on the e-mail received.

We will not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect. In this instance, we will inform the Customer about the legal obligations that prevent us from fulfilling the request.

If you have a complaint about how we handle your Personal Data, please get in touch with us. If you are not happy with how we have attempted to resolve your complaint, you may contact the relevant data protection authority.

Sub-processors

To provide the services, we may need to transfer some of your Personal Data to third parties (sub-processors). Whenever we transfer Personal Data, we take legally required steps to make sure that appropriate safeguards are in place to protect your Personal Data.

Sub-processors we use:

- Amazon Web Services. Inc. (AWS), (Ireland and USA)

Data Storage service

Data Privacy: <https://aws.amazon.com/compliance/data-privacy/>

EU - U.S. Privacy Shield Certification <https://aws.amazon.com/compliance/eu-us-privacy-shield-faq/>

- Google Cloud

Privacy & Terms: <https://policies.google.com/privacy>

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Third Party Analytics Providers

We use third party analytics providers (Google) to collect information about the usage of our Applications and enable us to improve how these Applications work. The information allows us to see the overall patterns of usage on the Applications, helps us record any difficulties you have with the Applications, shows us whether our advertising is effective or not, and allows us to use responses to advertisements to optimize ad performance. Google Analytics use cookies and other similar technologies to collect information about the usage of our Applications and to report Site trends to us, without storing any personal data on external third-party analytics provider platforms. See below for more information, or to opt out of these practices:

- You may opt-out of Google Analytics by clicking [here](#).

Targeted advertising

We may use personal data of yours together with other information we have collected with the assistance of our commercial department's personnel, to show advertisements related to your obvious preferences in our Site or in third parties' Site.

However, we never automatically associate data of customers of different companies of the GATHERNEXT regarding your consumer profile and your preferences with other personal information (such as your e-mail address) in order to show advertisements or to send you personalized offers based on profiling. In addition, we do not share your personal details with third parties so that they can be enabled to send you relevant advertisements.

If you wish us to stop sending you updates or offers, you may use the hyperlink for deregistration which is placed within the relevant e-mail you received from us.

Promotional Activities

GATHERNEXT will regularly carry out promotional activities in the form of prizes to Users (discount coupons, free access to specific services, etc.). The prizes are offered in line with the special characteristics and/or restrictions each time described in our Sites and or in any other promotional material (e.g. leaflets). Prizes will not be redeemable or exchangeable for cash. GATHERNEXT may change at its discretion the special characteristics and the conditions under which prizes are offered, with no prior notice.

Does GATHERNEXT process information of children under the age of 16?

Our Applications are not intended for children under 16 years of age. We do not directly solicit or collect personal data from children under 16. If you are under 16, do not (i) use or provide any information on these Applications or on or through any of its features, (ii) register to use any of our Applications, (iii) make any purchases through our Applications, (iv) use any of the interactive or public comment features of our Applications or provide any information about yourself to us,

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including your name, address, telephone number, e-mail address or any screen name or user name you will use.

How does GATHERNEXT secure the data it processes?

We use a variety of organizational, technical and administrative measures to protect personal data within our enterprise. Unfortunately, no data transmission or storage system can be guaranteed to be 100% secure. If you have reason to believe that your interaction with us is no longer secure (for example, if you feel that the security of any account you might have with us has been compromised), please immediately notify us of the problem by contacting us in accordance with the "Contact Information" section below.

How do you contact GATHERNEXT or GATHERNEXT's Data Protection Officer?

For details about the DPO's role or any privacy questions related to GATHERNEXT's Security, Data Protection & Privacy Policy or if you consider that we have not abided by the principles set herein, please contact the DPO at dpo@gathernext.com or by post at: 18-20, Palaia Ethniki Odos Patron Korinthou 49, P.C.25010, Aigeira-Achaïas.

Privacy Policy Changes

As we may change our Privacy Policy from time to time, we encourage you to frequently check this page for any changes. If we make any material changes, we will notify you by means of a notice on this Site thirty (30) days prior to the changes becoming effective, or by e-mail (sent to the e-mail address specified in your account) seven (7) days prior to the changes becoming effective.

Validity of Personal Data Protection Policy

This Policy was published by GATHERNEXT on 25/5/2018 and is subject to periodic improvement and review. Any amendments to this Policy will apply on the collected information since the date on which the amended version will be published and on the existing information we keep. By using of the Site after the publication of the amendments, you (Visitors, Customers and Consumers) automatically accept such amendments.

General Rules

GATHERNEXT offers software solutions to event planners, event organizers (Customers) etc. We have developed a Registration System, which is a Cloud web application that serves the planning and management of registrations in events and conferences. With our Software we facilitate Customers to promote/ provide/sell their products/ services e.g.: events, tickets etc.

Our Registration Management Software enables Customers to:

- Create Participant Types: Create as many attendee types as they need based on their event requirements e.g.: Speaker, VIP, Press, Staff etc.

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- **Build Forms & Form fields:** Create custom fields such as: e-mail, number, phone number, text, date, time, file, country, language, choice, matrix and build custom Registration Forms tailored to your event needs and to each participant type.
- **Create e-mails:** Create many and different types of e-mail and assign them to each participant type. E-mails can be sent: a) Manually to each participant or as a bulk b) Automatically after a condition is met that triggers it. Send personalized e-mails, such as professional invitations, certificates, registration reminders etc.
- **Build Public Page:** Create branded event registration website and embed it to your website including information such as: a) Conference Details b) Google map c) Logo and details for Organizer, Partners and Sponsors d) Registration page for each participant type e) Program.
- **Allow Pre-Registration:** Participants start to register by filling out the fields that are placed on the form. Participants are able to edit/cancel their registration and administrators are notified of each change that took place.
- **Manage Database:** The participant details appear in the database with unique participant registration ID & QR Code as Separate-records and List-view. Administrator and Organizer can manage registrations with possibility to filter, sort and search by using any of the fields. Participant's data (CSV file) can be imported into the database.
- **Monitor Statistics & Reports:** Before, during and after the event for each participant type and status you can monitor & download: a) Registration flow b) Attendance flow c) Choice field Charts d) Custom report with the desired form fields.
- **Design Badges:** Make customized name badges by extracting registration information. QR code, images (JPEG / PNG) can be printed on it.
- **Allows Onsite Check & Registrations:** Approved participants present themselves at the desk with the confirmation e-mail, either printed or in electronic form. After scanning, a personalized badge is printed. Participants who do not have the confirmation with them can be found quickly via the access control application. New participants may wish to register on site without a previous registration.

GATHERNEXT exclusively acts as intermediate, as a facilitator of the services that are presented and offered through the Site and provided by Customers. Customers, as displayed and communicated on the Site, in line with the terms and conditions that each Customer sets and communicates to the Consumers of its services/products.

Disclosure and Acceptance of General Terms of Business

- Access to and/or use of GATHERNEXT information, services and Customers products, as such services and products are presented on the Site, requires acceptance of these terms, both general and special by type of service, and of the terms of use set and disclosed by Customers in relation to the products they offer.
- Access to the Site and use of the offered services requires that Users have carefully read, understood and unreservedly accepted these terms.
- GATHERNEXT reserves the right to unilaterally amend these terms, with no prior notice. Any modified version of these terms will be posted on the Site, replacing the previous

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one. For this reason, Users must be informed of and accept, if necessary, the amended terms.

- Consumers must be informed of the terms and conditions that selected Customers apply to the provision of the products/services displayed and/or offered through the Site. Consumers must be informed of and accept these terms and conditions, in line with the procedure and conditions that Customers establish, set and disclose from time to time. GATHERNEXT will not be liable for and will not be required to ensure any disclosure or acceptance procedure through the Site, unless in cases and to the extent that the applicable legislative and regulatory framework so requires.
- If, for any reason, a User does not accept one or more of these terms of use or the terms of use set or disclosed from time to time by Customers or GATHERNEXT, such User must refrain from using the Site and the services, otherwise it will be presumed that the terms have been unreservedly accepted.
- The terms of this paragraph apply pro rata to phone orders made by the Users of GATHERNEXT services, which, in any event, are disclosed to the Users on completion of each transaction. In this case, the User will be considered to have unreservedly accepted the terms if no objection is raised at the time of their disclosure.
- For the avoidance of any doubt, non-acceptance of any term hereof or any term of purchase/supply in relation to products/ services offered by Customers will entail non-provision of the product/service that the Consumer has selected and potentially, blocked access to the services offered through the Site, in whole or in part.

Conditions of Access and Use

- The services provided by GATHERNEXT are available online and through the Site. Access and use of the services that are offered through the Site require an internet connection.
- In addition to the procedure of online access and service provision, GATHERNEXT may offers its Users a phone booking option, whose fee is posted on the Site. These terms apply pro rata to phone bookings and fees for the provided products.
- Users of the services offered through the Site must be over 16 years old, have the capacity to perform legal acts and, when acting on behalf of third parties, be duly authorized in that respect.
- The successful completion of service provision through the Site requires that the User discloses and GATHERNEXT collects and processes information referring to the User, which may constitute personal data.
- Consumers of the Site and of the services offered through the Site unreservedly authorize GATHERNEXT to collect, use and forward to Customers the information required for the provision of the services, under the terms and conditions set out below in section "Protection of Personal Data".
- Any User that disagrees with the collection, use, processing and/or forwarding of his personal data under these terms must stop and refrain from using the services, otherwise it will be considered that the terms remain unreservedly acceptable to such user.
- Whenever a User is required to sign up to receive and/or manage the Services requested or received from GATHERNEXT, the latter may unilaterally amend, at its discretion, both the procedure and the data and information that the user must enter to register or sign up or login on his online account, including, but not limited to, his e-mail address, mobile

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phone, etc. Failure to follow the required procedure and/or enter the requested information, may result in blocked access to the user's online account and to the Services.

Price List - Method of Payment

- Service Charges: Customers agree to pay GATHERNEXT the then-current service charges as set by GATHERNEXT.
- The prices shown on the Site next to each offered product/service by GATHERNEXT represent the total price for a specific service, including all corresponding taxes and duties.
- The prices shown on the Site next to each offered product/service by the Customers represent the total price for a specific service, including all corresponding taxes and duties and any fee payable to GATHERNEXT for the services offered through the Site, as these apply at the time of booking or transaction completion, unless otherwise specified on the Site. It is noted that if the phone booking service is used, the interested Consumer will be informed about the relevant cost in excess to the price indicated on the Site before confirming the booking, and the charge will be effected, if accepted by the Consumer.
- The cost of each product/service offered through the Site by Customers will be determined by the relevant Customer. GATHERNEXT will not be responsible for the level of, and/or any changes to these prices.
- The above prices shown on the Site may be changed by the Customer even after the booking procedure has been completed. In all cases, it is noted that any changes to the prices after a booking has been confirmed will only be made in exceptional cases, primarily due to an increase in the imposed taxes, fees and/or duties.
- GATHERNEXT has no responsibility for any payment service provider. You as a User are bound by the applicable terms of use governing the third party service provider's service.
- The price of each product/service will be paid in the manner indicated on the Site. Payment methods are: i) By deposit/ transfer to bank accounts that indicated in the Site, ii) by credit card of the specific types indicated in the Site, iii) cash in line with the instructions and conditions as may be notified by GATHERNEXT to Users from time to time.
- The particulars of the credit card holder are automatically forwarded to the payment services provider collaborating with GATHERNEXT, which will charge the service provision to the holder's credit card.
- If a reservation is made, GATHERNEXT/Customer may use the particulars of the user's credit card to secure the reservation, subject to its right to take any action to charge that credit card with cancellation fees that may apply for the booked product/service, or with the price of the product/service, in line with these terms and/or the terms of the Customer that offers the specific product/service.
- Users must use credit cards that they legally hold and are authorized to use. When a third person's credit card is used, a written authorization or consent of the card's legal holder must be presented.
- In providing and charging the services, GATHERNEXT/Customer may request from any User any information considered necessary (copy of ID card or passport and/or credit card, evidence of home address, etc.), in order to identify the User's particulars with the

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details of the used card's holder, as well as for any other reason that GATHERNEXT/Customer may consider appropriate, in the context of service provision. In the case of documents that cannot be sent by e-mail, these will be delivered in hard copy at the registered office of GATHERNEXT/Customer.

- If a User opts to start a transaction for the purchase of services facilitated by GATHERNEXT/Customer and/or simply to complete the transaction by paying a payment services provider of those referred to in Law 3862/2010 (including banks, electronic money institutions and physical points of sale/shops operating as agents of electronic money institutions in accordance with Law 3862/2010), the relevant provider may charge the User/payer with transaction fees, in line with its applicable commercial policy, regardless of the means or method of payment selected by the User (i.e. in cash or by card or via the banks participating in DIAS DEBIT service, supporting payments at the cashier's desk, via Internet Banking, Phone Banking and ATMs). With the exception of banks, all other payment services providers normally charge a fee of €1.00/transaction.
- The cost of each product offered through the Site will be determined by the relevant Customer and communicated to GATHERNEXT, inclusive of imposed taxes and duties. GATHERNEXT will not be responsible for the level of, and/or any changes to, these prices. Where a Customer's commercial policy so permits, GATHERNEXT may offer a ticket price lower than the price set by the Customer.

Booking Service - Completion of Transaction

- If the User does not receive a transaction code (through a confirmation page, by e-mail, or to his/her mobile phone) after the submission of particulars for the completion of the transaction, or if an error message is displayed or the service is interrupted while sending the particulars, the User must contact the relevant Customer or GATHERNEXT to check whether the transaction has been completed or not. GATHERNEXT may not be held liable for pecuniary or other loss if for any reason the User has not received a booking/transaction confirmation.
- GATHERNEXT exclusively acts as a booking facilitator for events/products/services presented and facilitated through the Site and offered by Customers, in accordance with the terms and conditions that each Customer establish and disclose to the public. These services are facilitated by GATHERNEXT through the internet. Please note that in the context of its facilitator activities in the field of event tickets, GATHERNEXT normally provides Customers (e.g. organizers and/or producers of any event, etc.) only with its Registration Management System for the reservation and issue of their tickets, without collecting the relevant price itself. The price corresponding to the reservation and issue of event tickets from GATHERNEXT using any method of payment (card, cash, interbank transfer etc.), is normally collected through a payment services provider referred to in Law 3862/2010 cooperating with each Customer being the legal recipient that directly receives all proceeds, in accordance with the provisions of the above Law (Law 3862/2010).
- A booking option maybe is available for the services offered by the Customers through the Site, i.e. the option to reserve an available service on the express order of a Consumer. The booking order will be binding upon the Consumer who must in all cases pay the relevant price, unless the applicable cancellation procedure is followed in relation to the selected service.

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- By following the booking procedure, as established and set out on the Site, a Consumer orders Customer to facilitate the supply of the selected product or Service.
- The Customer confirms the booking and notifies the Consumer.
- A transaction involving the booking and the supply of a selected product/service will be completed between the Consumer and the Customer that ultimately supplies the product/service. Consumers must be informed of and unreservedly accept the terms of the Customers in relation to the supply of the selected and received product. If any change is made to the particulars of a product/service selected and booked by a Consumer, Customer will take all reasonable efforts to notify the Consumer of such change.

Changes & Cancellations - Refund Procedure

Customer will be solely responsible for providing the option and determining the procedure of cancellation or change in the reservation or in the supply of products they provide, in line with the terms they establish and disclose in relation to the offered products/services. Customers accept the responsibility to provide refunds to their Consumers. GATHERNEXT is not responsible to provide any refunds to the Customer, to the Consumers or Visitors. GATHERNEXT does not provide any refunds to the Customer for the service changes.

- Changes, if so permitted by a Customer, are usually allowed within a specific time limit since the date of the event.
- Before making a purchase, Consumers may request information in writing or by phone from the relevant Customer in relation to the changes and cancellations policy.
- Consumers who wish to cancel or change their reservation or a product supplied through the Site must have a direct contact with the relevant Customer to complete the cancellation, change or refund procedure.
- If a Customer's terms allow for cancellation or change, Consumers will be informed accordingly, and the relevant terms will also apply to any refund and to any amount that might be withheld as cancellation fee.
- Customers who wish to cancel or change their reservation or a product/service supplied must send a relevant request as soon as possible to support@gathernext.com.
- GATHERNEXT might charge Customers with a cancellation or change costs, as these are determined by product/service and published on the Site.
- It is noted that GATHERNEXT's initial fee/commission for the completion of the reservation or the supply of a product/service is not refunded.
- In the event of automatic rejecting the reservation for security reasons, the money is refunded directly to the User in accordance with International Card Sharing rules.
- As mentioned above, considering that GATHERNEXT does not collect the price for the reservation and issue of Customer's product/service e.g. event tickets. GATHERNEXT will not make refunds to Consumers for any reason, and Consumers may not raise any such claim against GATHERNEXT. Any claims of service users (Consumers) may be submitted directly to the relevant Customer that has collected the price from the issue of the product/service.

Right of Withdrawal Under Law 2251/1994

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In accordance with Law 2251/1994 on consumer protection, as in force, and particularly in respect of distance contracts (online or by phone), services associated with leisure activities are expressly excluded from the right of withdrawal within the meaning of this law, if the contract stipulates a specific performance date or time limit. Therefore, this exception applies to all kinds of event tickets made available through the Site.

Copyright

Copyright ownership gives the owner the exclusive right to use the work, with some exceptions. When a person creates an original work, fixed in a tangible medium, he or she automatically owns copyright to the work.

Many types of works are eligible for copyright protection, for example:

- Audiovisual works, such as TV shows, movies, and online videos
- Sound recordings and musical compositions
- Written works, such as lectures, articles, books, and musical compositions
- Visual works, such as paintings, posters, and advertisements
- Video games and computer software
- Dramatic works, such as plays and musicals

It is important to note that your content can be removed in response to a claim of copyright infringement, even if you have...

- Given credit to the copyright owner
- Refrained from monetizing the infringing content
- Charged for a copy of the content in question
- Noticed similar content that appear elsewhere on the internet
- Purchased the content including a hard or digital copy
- Recorded the content yourself from TV, a movie theater, or the radio
- Copied the content yourself from a textbook, a movie poster or photograph
- Stated that “no copyright infringement is intended”

Some content creators choose to make their work available for reuse with certain requirements.

GATHERNEXT isn't able to mediate rights ownership disputes. When we receive a complete and valid takedown notice, we remove the content as the law requires. When we receive a valid counter notification we forward it to the person who requested the removal. If there is still a dispute it's up to the parties involved to resolve the issue in court.

Copyright notifications must include the following elements. Without this information, we will be unable to take action on your request:

1. **Your contact information**

You'll need to provide information that will allow us to contact you regarding your complaint, such as an email address, physical address or telephone number.

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2. A description of your work that you believe has been infringed

In your complaint, be sure to clearly and completely describe the copyrighted content you are seeking to protect. If multiple copyrighted works are covered in your complaint, the law allows a representative list of such works.

3. Each allegedly infringing URL

Your complaint must contain the specific URL of the content you believe infringes your rights, or we will be unable to locate it. General information about the location of the content is not adequate. Please include the URL(s) of the exact content at issue.

4. You must agree too and affirm both of the following statements:

- “I have a good faith belief that use of the copyrighted materials described above as allegedly infringing is not authorized by the copyright owner, its agent, or the law.”
- And
- “The information in this notification is accurate and I swear, under penalty of perjury, that I am the copyright owner or am authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.”

5. Your signature

Complete complaints require the physical or electronic signature of the copyright owner or a representative authorized to act on their behalf. To satisfy this requirement, you may type your full legal name to act as your signature at the bottom of your complaint.

Disclaimer

GATHERNEXT cannot guarantee the accuracy, precision and clarity of the information posted on the Site, including prices of products, since the information made available for publication by third parties and particularly Customers, and the verification and/or check of that information by GATHERNEXT, is not and could not be possible. For this reason, GATHERNEXT will not held liable in that respect, and reserves the right to proceed at no cost to corrections, updates and/or any other changes to this information, if so requested or agreed by the provider of the information, even if such a correction, update or change refers to and/or affects outstanding reservations.

- GATHERNEXT does not guarantee and will not be responsible for the displayed availability of the offered products; GATHERNEXT displays specific information on the Site as communicated by each Customer.
- GATHERNEXT does not guarantee and will not be responsible for the adequacy, suitability, availability of the products offered by Customers or for the acts or omissions of such Customers in the context of their cooperation with GATHERNEXT and/or the completion of the supply to users, which might give rise to claims for any reason. In any event, GATHERNEXT will not be held liable towards users or any third party for direct or indirect loss, lost profits, loss of revenue or profit, loss of opportunity, loss or destruction of data,

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and in general for any kind of actual or consequential damages resulting from or associated with access to and/or use of the Site and the products acquired through it.

- In any case, any dispute that may arise between the User and the GATHERNEXT can be resolved amicably through the European Commission's Dispute Resolution Platform (<https://webgate.ec.europa.eu/odr/main/?event=main.home.show>) and the ADR entity (s) certified in accordance with the provisions of Directive 2013/11 / EU, ANY INDEPENDENT AUTHORITY "CONSUMER GENERAL" (<http://www.synigoroskatanaloti.gr>) and BANK-INVESTMENT SERVICES BROKER (<http://www.hobis.gr>).

General Terms Modification

GATHERNEXT reserves its right to unilaterally amend these terms.

Non-acceptance or breach of these terms in whole or in part will entitle GATHERNEXT to reject a user's reservation/purchase and/or block access to the Site and to the products offered through it. Relations between users and GATHERNEXT are governed by and construed in accordance with Greek law, and the Aigion Achaia's courts will have exclusive jurisdiction over the resolution of any disputes.

Office - Working Hours

The official working hours of GATHERNEXT are **10.00 - 18.00 (UTC+2)** DAILY (Monday through Friday). Any requests will be handled exclusively during these hours.

Any User's request submitted after the above hours in any method (by e-mail, phone, voice mail, etc.), will be considered to have been received on the immediately subsequent working day, depending on the type of the request and the working hours of the competent department, as mentioned in the previous paragraphs.

COMMUNICATION

- Communication, including any notification required under these terms, between GATHERNEXT and the Users, will be duly made primarily using electronic means, and specifically the e-mail address, communicated by the User to GATHERNEXT to that end.
- Users must state their true particulars to GATHERNEXT, including their valid e-mail address.
- Users may contact GATHERNEXT online by sending an e-mail to support@gathernext.com.
- The method and means of communication between a Consumer and a Customer is determined by the Customer, subject to the terms and contact details stipulated and disclosed by the latter.
- It is noted that the statement of incorrect, inaccurate and/or false contact details may lead to inability and/or refusal to provide the selected service/product, and/or exclude the relevant User from using the Site and/or GATHERNEXT and/or Customer services; at the same time, the User will be responsible to repay the service/product and may be subject to further liability for compensation.
- Consumers acknowledge and authorise GATHERNEXT to disclose and forward their contact details to Customers and any natural person or legal entity on a need to know

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basis, in order to complete the provision of the product selected by the Consumer, as set out below in section "Protection of Personal Data".

- In case of breach of these terms, GATHERNEXT reserves the right to reject a booking on notice to the User.

General Terms of Event Entry

1. The purchase or the supply of a ticket grants the ticket holder the right to attend the event indicated on the ticket, provided that he accepts and complies with the terms of venue operation. A spectator's entry to the event will be construed as unreserved acceptance of these terms.

2. The ticket will allow one entry and will be valid only if sold at an official point of sale. The exchange, resale and distribution of tickets in general will be prohibited. Tickets purchased with the intention of being used for business, commercial, advertising or other purposes without the organizers' (Customers) permission may be cancelled.

3. The Organizer (Customer) may prohibit the entry of persons under the influence of alcohol or drugs, carrying bottles or other dangerous or inflammable objects, even if they hold tickets. The transfer and use of audiovisual equipment inside the venue (to video and audio record and take photographs of the event in whole or in part) will be prohibited. Ticket holders acknowledge that their personal belongings may be searched in the context of the above prohibitions.

4. The Organizers (Customers) will not be held liable for any quarrels between spectators, any damage or loss of personal belongings of spectators at the venue. Further, they will not be replace stolen or lost tickets.

5. The audience must follow the instructions of the Organizers' (Customers) security staff and representatives in safety issues. Crowd surfing is strictly prohibited for safety reasons.

6. If the event is postponed due to force majeure that renders the performance of the event impossible, or for organization reasons, the Organizers (Customers) reserve the right to change the date, time and place of the event by making a relevant announcement on the media. In this case, the tickets will remain valid and will not be refunded. The Organizers (Customers) also reserve the right to change the event program.

7. If an event is cancelled, tickets will be refunded within a certain period of time at the points to be announced on the media. Spectators acknowledge that the organizers (Customers) will not be responsible to pay compensation for any costs incurred as a result of the cancellation, other than the price of the tickets.

8. An event will be considered to have been completed and will not be postponed if interrupted and postponed for reasons of force majeure not earlier than thirty-five (35) minutes from its start. In this case tickets will not be refunded.

9. If the same ticket allows entry to/attendance of several events, happenings, performances, concerts (e.g. festival) and the performance of a group or individual artist is cancelled, spectators acknowledge that they will be refunded the corresponding portion of the ticket price and that the

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Organizer (Customer) will not rely on any assessments of the artistic value of the group or artist that did not perform.

10. This ticket will not entitle its holder to any other free item, unless so announced. Purchase of items at the bar/canteen is optional.

11. Portions of the event may be video/audio recorded. Any audience appearing in those portions may make no claims against the recording company or the Organizers (Customers).

12. In the case of discounted tickets (for students, youth, unemployed, etc.), holders must carry and show at the event entry the relevant card/certificate (student pass, unemployment card, etc.).